

Welcome!

We have missed you!

As the world begins to start up again, so are we at Ashnil Hotels.

We are now all set and ready to welcome you back to our Ashnil properties.

Whilst we were always very conscientious of Health & Hygiene, we have now taken it to another level for your well-being and safety!

All set and waiting for you!

As the world awakens from its slumber, The Ashnil Family welcomes you back to our lovely properties in the knowledge that we are ready and fully prepared to receive you applying all the necessary practices and precautions for your safety.

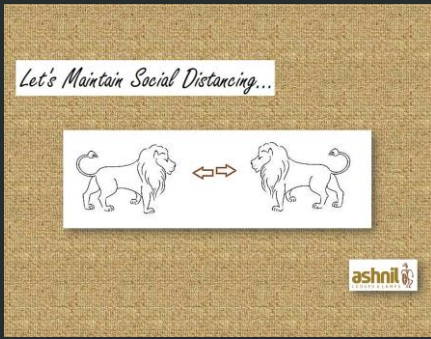


Our Protocols

Guided by the WHO and Kenya Public Health Authorities, Ashnil Hotels has employed the following measures to assist in limiting and containing the spread of this virus within our community of Guests and Staff

Our Lodges and Camps have a sensitized Management Team, comprising qualified Resident Nurses who are at hand to provide the necessary guidance in the provision of a safe environment for all.

- The installation of Hand Sanitizer Dispensers in all Recreational, Dining and Lounge facilities including Game Drive Vehicles.
- Face masks will be worn by all staff with additional measures eg gloves etc in F&B sections
- Stringent use of disinfectants in all facets of housekeeping, kitchen & service. Controlled and frequent sanitization to all contact surfaces.



- Ensuring that our suppliers are certified and have taken similar precautionary measures.
- Sectionalized Room/ Tent as a safe quarantine cordon and emergency evacuation if required.
- Maintaining high standards in all food and beverage outlets, in accordance with the Ministry of Health and HACCP standards.

On Arrival




Disinfection Spraying and Hand Washing Facilities


Ashnil Mara Camp

Dear Esteemed Guest,


With the onset of COVID-19, we have put in place the following mitigation measures for the safety of both our Staff and our Guests.




All Guests are subject to mandatory temperature checks. No Guest will be allowed access to the Public Area/s, and will be isolated in the event that their temperature exceeds that of 37.5° C.




All Guests should wear Face Masks within the Public Areas and whilst on Game Drives.



Please wash or sanitize your hands at the designated point/s before accessing the Public Area/ Game viewing vehicles.



Kindly adhere to the social distancing measures that we have put in place.



Hygiene Guidelines
Placed in various
Parts of the Camp

As you arrive, we will start by taking your temperature using a non-intrusive hand held infrared thermometer. If the guest's temperature is above 37.5 Celcius and they exhibit symptoms of the virus, they will not be allowed to check in and protocols set by the Ministry of Health will be followed.

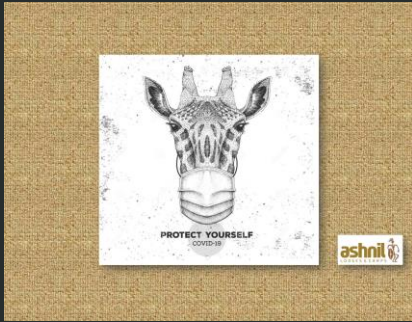
There are adequate sanitizing stations as well as running water and liquid soap in the washrooms. Disposable paper towels for hand drying.



Our Staff are trained and educated on an ongoing basis with regular refresher drills on various scenarios. Understanding the virus, its spread and symptoms are all part of ensuring they and our guests are kept as safe as possible using our best practices.



We Honour Our Commitment to keep our guests and staff as safe as is possible by following WHO and Government of Kenya Guidelines



Please Sanitize your Hands here...



ashnil

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ashnil
LODGES & CAMPS



Housekeeping staff wearing face masks and appropriate protective gear will meticulously deep clean every area of the room / tent and isolate all laundry. All tents are first thoroughly cleaned with commercial steam cleaning machines. Further, disinfection sprayed and thereafter sealed off.



Our Kitchen Brigade are fully trained and briefed on the highest standards and HACCP protocols. All meals are prepared under the highest level of hygiene and care. All meals are plated and served to you at your table. Special menus have been created by our dedicated kitchen staff to cater for your tastes and comply with guidelines.



The Restaurant and Bar furniture has been rearranged to comply with social distancing protocols. All surfaces will be frequently wiped down with disinfectant and sanitizers available everywhere.

